

Aetna Life Insurance Company (Aetna)
RFP # 270-20220830TPAS
Third Party Administrative Services
December 6, 2022

Request for Clarification #6

Regarding Aetna's proposal, the Plan requests Aetna to clarify the following by responding via email no later than 11:59 P.M. ET on Wednesday, December 7, 2022 to Vanessa Davison, vanessa.davison@nctreasurer.com, and SHP Contract, shpcontracting@nctreasurer.com.

1. The Plan requests Aetna to provide a detailed accounting of its national, regional, and North Carolina specific footprint in providing third party administrative (TPA) services. Specifically, include the number of clients and covered lives, in both the public and private sectors, for whom it provides TPA services.

Answer:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

2. The Plan requests Aetna to provide the number of employees that will be dedicated to providing TPA services to the Plan.

Answer:

[REDACTED]

3. The Plan requests Aetna to identify how many of its employees are located in North Carolina across its entire book of business.

Answer:

[REDACTED]

Sign Clarification:

Offeror: Aetna Life Insurance Company

Authorized Signature:



Name and Titled (Typed):

Tami Polsonetti, Assistant Vice President

Date:

December 7, 2022
