

Blue Cross Blue Shield of North Carolina (Blue Cross NC)
RFP # 270-20220830TPAS
Third Party Administrative Services
December 6, 2022

Request for Clarification #8

Regarding Blue Cross NC's proposal, the Plan requests Blue Cross NC to clarify the following by responding via email no later than 11:59 P.M. ET on Wednesday, December 7, 2022 to Vanessa Davison, vanessa.davison@nctreasurer.com, and SHP Contract, shpcontracting@nctreasurer.com.

1. The Plan requests Blue Cross NC to provide a detailed accounting of its national, regional, and North Carolina specific footprint in providing third party administrative (TPA) services. Specifically, include the number of clients and covered lives, in both the public and private sectors, for whom it provides TPA services.

Answer:

Blue Cross NC provides third party administrative services (TPA) to 23,967 clients, which represent 2,578,439 public and private sector members. Of the 2.5 million members we provide TPA services to, we "host" and serve 1,217,388 members and 23,364 clients in the North Carolina footprint on behalf of other Blue Cross and Blue Shield plans across the country.

2. The Plan requests Blue Cross NC to provide the number of employees that will be dedicated to providing TPA services to the Plan.

Answer:


Blue Cross NC will dedicate approximately 346 employees to providing TPA services to the Plan.

3. The Plan requests Blue Cross NC to identify how many of its employees are located in North Carolina across its entire book of business.

Answer:

Blue Cross NC has a total of 4,921 employees located in North Carolina across our entire book of business.

Sign Clarification:

Offeror: Blue Cross Blue Shield of North Carolina
Authorized Signature: 
Name and Titled (Typed): Roy Watson, Vice President of Group and State Segment
Date: 12/7/22