



**Board of Trustees' Meeting
Department of State Treasurer
Friday, September 27, 2013
9:00 a.m. – 3:00 p.m.**

AGENDA

1. Welcome Janet Cowell, Chair

2. Conflict of Interest Statement Janet Cowell, Chair

3. Introduction of New Plan Staff
Nidu Menon, Director of Integrated Health Management Mona Moon

4. Review of Minutes **(Requires Board Vote)** Janet Cowell, Chair
 - A. July 26, 2013 – Regular Meeting
 - B. September 5, 2013 – Teleconference

5. Financial Report *(40 minutes)* Mark Collins
 - A. FY 2012-13 Final Financial Results
 - B. 4th Quarter Forecast Update
 - C. July 2013 Financial Report

6. Additional 2014 Coverage Changes – Essential Health Benefits
(Requires Board Vote) (20 minutes) Lotta Crabtree

7. Board Process Discussion Follow-up – Requests to Consider
Benefit Changes **(Requires Board Vote) (15 minutes)** Lotta Crabtree
Andrew Holton

- Break (10 minutes)**

8. Implementation Update Caroline Smart
 - A. Communications Update *(30 minutes)*

- B. Member Questions Regarding Network Coverage *(10 minutes)* Caroline Smart
 - i. Blue Options Designated Providers *(10 minutes)* Jack Kenley
*Vice President
Sales & Marketing,
State Health Plan Executive
Blue Cross Blue Shield of NC*
 - ii. Humana Medicare Advantage Providers *(10 minutes)* Christa Klein
*Group Medicare Business Executive
Humana*
 - iii. UnitedHealthcare Medicare Advantage Providers *(10 minutes)* John Thompson
*Vice President, Client Development
UnitedHealthcare Retiree Solutions
UnitedHealthcare*
- C. HBR Implementation Satisfaction Survey Results *(15 minutes)* Caroline Smart

Lunch *(30 minutes)*

- 9. Express Scripts, Inc. FY 2012-13 Pharmacy Report *(15 minutes)* Tracy Stephenson
Jeff Scott
*Senior Director
Express Scripts, Inc.*
- 10. State Health Plan Audits *(30 minutes)*
 - A. Audit Process Tracy Stephenson
 - B. Medical Claims Caroline Smart
 - C. BCBSNC Administrative Costs Mark Collins
 - D. ActiveHealth ROI Validation Mark Collins
 - E. Pharmacy Tracy Stephenson
 - F. Early Retiree Reinsurance Program Linda Forsberg
- 11. Strategic Planning
 - A. Facilitator Report *(30 minutes)* Lynn Spragens
Tom Gualtieri-Reed
Spragens & Associates, LLC
 - B. Segal Dashboard *(20 minutes)* Mona Moon
 - C. Workgroup Discussion *(30 minutes)* Strategic Planning Workgroup
- 12. Wrap-Up *(10 minutes)* Janet Cowell, Chair

Next Board Meeting: November 21-22, 2013

Our mission is to improve the health and health care of North Carolina teachers, state employees, retirees, and their dependents, in a financially sustainable manner, thereby serving as a model to the people of North Carolina for improving their health and wellbeing.