

Strategic Planning Update & Discussion Outline

January 31, 2014

I. Key Progress Updates

- Overall, moving forward in a positive direction using the **guiding principles** and process recommendations from the discovery phase work
- Discovery report has been completed and will incorporate any final comments received through this Board meeting
- SHP staff have initiated several **environmental scan** analyses
 - Example: Provider Payment Methodologies presentation
- Dashboard and scorecard development are underway
 - Staff has identified several **areas of focus** based on their synthesis
 - Staff is identifying and incorporating **benchmarks** where appropriate
 - Staff intends to use the dashboard to recommend **strategic measures** to the BOT
- BOT workgroup structure will be implemented over time
 - At this point, the focus is aligning staff time to support the analysis
 - As we move forward, the workgroup structure will be refined based on the needs and timing of BOT input and direction
- Key next step: SHP staff will be developing a work plan to manage the development of the strategic plan supporting analyses and BOT discussion topics

II. Final Discovery Report Highlights and Discussion

- Constructive and supportive input was received
- Examples of changes or additions:
 - Emphasis on the member and addressing affordability and competitive benefit offerings
 - Emphasis on the need to have ongoing measurement and monitoring processes in place
 - Reordering of the strategic and business questions to help prioritize and focus the analysis work

III. BOT Input – Environment Scan and Strategic Questions to Address

- Work that is underway based on staff availability and staff recommendations:
 - Provider **payment models/strategies** (presented at this Board meeting)
 - Assessment of **top conditions, utilization trends, medical cost drivers** (presented at this Board meeting through dashboard work)
 - Care opportunities
 - Quality of care compliance
 - Disease programs (asthma)
 - Research on **other state's** health plan offerings and models (of similar characteristics)
 - **Member engagement/worksite wellness** – research model employee wellness programs
 - Effectiveness of **3rd party vendors** (ongoing)
- In queue – ideas for discussion
 - New offerings – specifically for the newly eligible population as defined by the ACA
 - Provider engagement
 - Others...