



North Carolina
State Health Plan
FOR TEACHERS AND STATE EMPLOYEES
A Division of the Department of State Treasurer



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HBR Monthly Webinar

September 20, 2017

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Agenda

- HBR Update for September
- HBR Alert September 13, 2017
- 2018 Open Enrollment for Active Member Sessions



HBR Update for September

Review the topics in the [HBR Update](#) for September

- State Health Plan Open Enrollment Begins September 30!
- Dependent Eligibility Verification Reminder
- Retro Rehire Rules and Processing of Rehires within eEnroll
- Document Center Up and Running
- New Hires and COBRA Coverage
- Your Employees Can Live Chat and Send Secure Messages about Health Benefits
- It's Time to Plan Flu Shot Clinics

HBR Alert September 13, 2017

- **2017 Pending Approval Tasks**

Prior to Open Enrollment, Benefitfocus will be mass approving 2018 approval tasks. To ensure enrollment transactions are sent correctly to other vendor partners, HBRs will need to review and approve 2017 tasks daily. Daily review and approvals are imperative to avoid any errors when sending enrollment data to other vendor partners. As of Sept. 11, there were around 800 pending tasks needing approval. The HBR Account Management Team will also be reaching out to employing units with pending tasks. This does not apply to BEACON HBRs, OSC approves all tasks.

- **New Primary Care Provider Selection Workflow**

The way in which employees can select or update their Primary Care Provider (PCP) in eEnroll is now easier than ever. Employees can now select or update their PCP from the eEnroll home page. HBRs are encouraged to share this with employees so they know how to select or update their PCP in order to take advantage of the reduction in copay incentive.

Click here to review the [HBR Alert](#) for detailed information.

2018 Open Enrollment for Active Member Sessions

Registration is available on the Plan's website www.shpnc.org

Date	County	Location	Time
9/25/17	Wake	Wake Tech Community College	10-11 a.m. and 1-2 p.m.
9/27/17	New Hanover	UNC-Wilmington	2-3 p.m.
9/28/17	Wake	NC Museum of History Auditorium	12:30-1:30 p.m.
10/5/17	Cumberland	Fayetteville Tech Community College	2-3 p.m.
10/10/17	Wayne	Wayne Community College	2-3 p.m.
10/3/17	Online	Webinar	12:30-1:30 p.m. and 4:00 p.m. - 5:00 p.m.



Thank you for your continued support!

Questions?



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www.shpnc.org

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