

April 4, 2022, HBR Alert



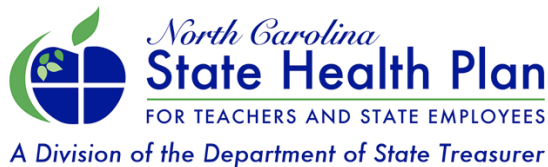
Newborn Billing Issue

State Health Plan subscribers who added a newborn in 2022 to their Subscriber Only or Subscriber + Spouse plans were **not billed** for their newborn for the birth month.

Blue Cross NC is working to implement a configuration update which will result in retro-adjustment billing in the next applicable invoice following the update.

Please note: if a group has not had any newborns in 2022, your group will NOT be impacted.

For any billing related questions, please contact Blue Cross NC at StatePPOInvoice@bcbsnc.com or 800-245-7319.



Dale R. Folwell, CPA
STATE TREASURER OF NORTH CAROLINA
DALE R. FOLWELL, CPA