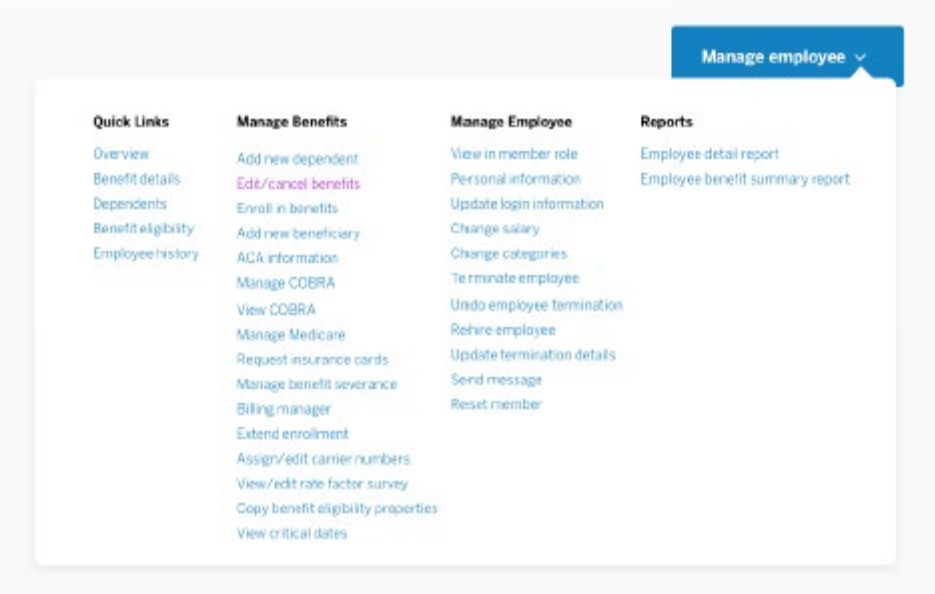
August 6, 2021, HBR Alert

New eBenefits Functionality

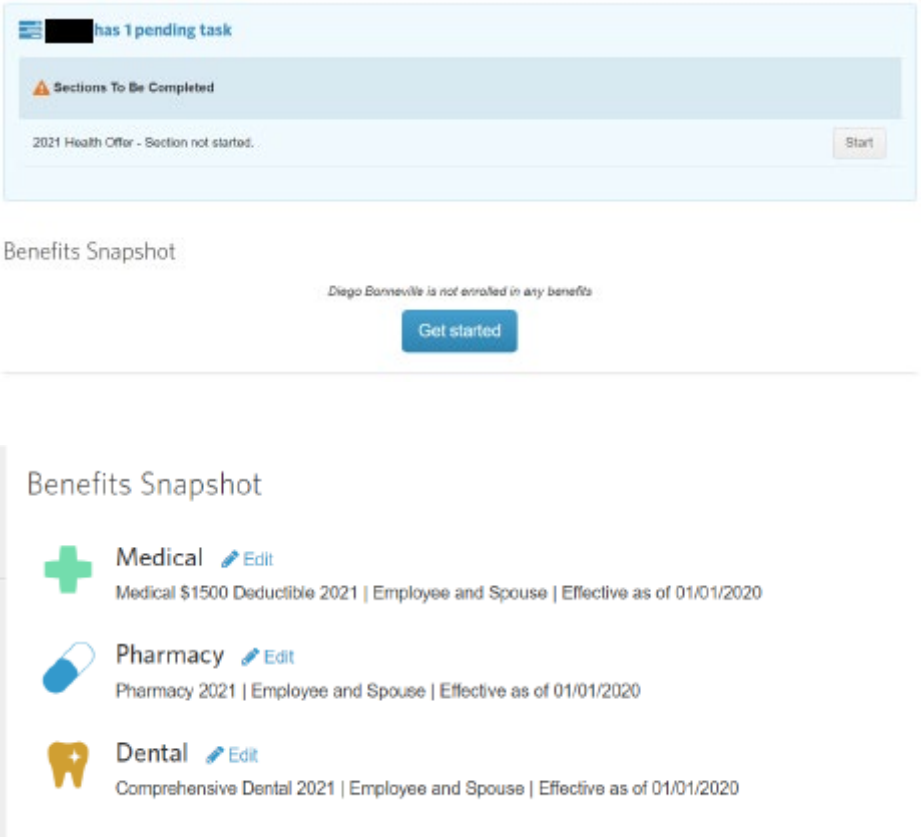
When HBRs log into eBenefits on Monday, August 9, they will find new functionality available. Below is an overview of the changes you will notice.

- **Manage Employee and Actions Menu:** Links are sorted and organized with intuitive headings within the Manage Employee and Actions menus (employee search results), providing an improved and consistent experience across two menus.

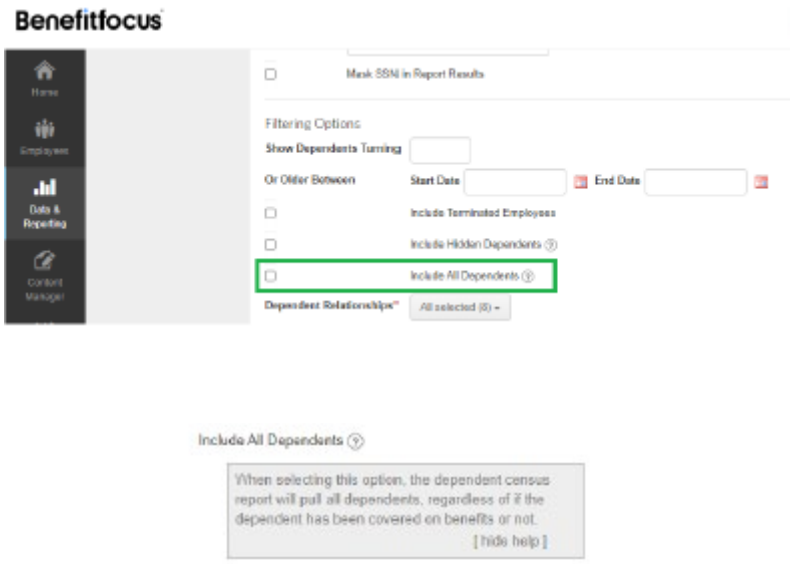


- **Manage Employee Menu and Shortcuts:** Frequently accessed tasks such as Edit & Cancel Benefits, Enroll in Benefits and Add Dependent have been added to the Manage Employer menu. These quick links direct a user into the relevant page bypassing the employee overview.
- **Effective Date when Updating Employee Information:** Any time an administrator updates an employee's personal information, such as name or address, the effective date will auto-default to current date.

- **Improved Buttons for the Benefit Snapshot:** Administrators will see a “Get Started” button on the employee’s Benefit Snapshot when there is no active enrollment or an “Edit” when the employee has an active enrollment.



- **Update to Standard Dependent Census Report:** The Dependent Census standard report now has the option to include all dependents, regardless of whether they’ve been covered or not.



North Carolina State Health Plan
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