January 6, 2022, HBR Alert

HBR Alert
An important update for all State Health Plan HBRs!

North Carolina State Health Plan
FOR TEACHERS AND STATE EMPLOYEES
A Division of the Department of State Treasurer
Treasurer Dale R. Folwell, CPA

New Qualifying Life Event Functionality in eBenefits

This weekend Benefitfocus will be enhancing their qualifying life event functionality in the eBenefits platform.

Now, when a subscriber clicks into one of their benefits from the "at a glance" section on their homepage, they will see a new content section around how to make changes to the benefit.

The text will clearly state if the benefit will require a life event to make changes, along with a list of qualified life events that will allow the subscriber to initiate a life event change. If the subscriber does initiate a life event from this screen, they will then be taken through an enhanced life event workflow.

Below are screen shots of the enhancement:

From the member role home page, click "Get started."

Did you recently experience a life event?

Life events are significant moments (e.g. birth of a child) that might require you to make a change to your benefits. A life event is often, but not always, required to make changes to most benefits.

Select a Life Event
The life event you select will help determine which benefits can be edited.

Select reason for change *

--- please select --- ⌄

Enter the date of this life event *

📅

[Next] [Cancel]

Select a Life Event
The life event you select will help determine which benefits can be edited.

Enter date current coverage ends.

Select reason for change *

Loss of other coverage ⌄

Enter the date of this life event *

📅

Loss of other coverage allows changes to only these benefits:

✚ Medical	$ NCFlex Health Care FSA	$ NCFlex Dependent Day Care FSA
✚ NCFlex Accident Plan	✚ NCFlex Cancer	✚ NCFlex Critical Illness
🦷 NCFlex Dental	🖼 NCFlex Vision	☂ NCFlex Group Term Life
☂ NCFlex Spouse Group Term Life	☂ NCFlex Child Group Term Life	☂ NCFlex Core AD&D
☂ NCFlex Voluntary AD&D	📅 Voluntary Disability	✚ NCFlex Tricare Supplement

Select a Life Event

The life event you select will help determine which benefits can be edited.

Select reason for change *

Birth ⌄

Enter the date of this life event *

[   ] 🗓

Birth allows changes to only these benefits:
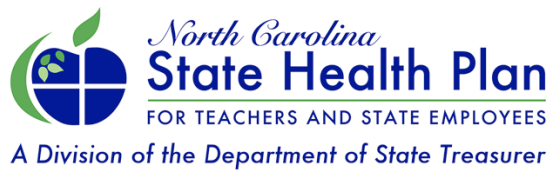
✚ Medical $ NCFlex Health Care FSA $ NCFlex Dependent Day Care FSA

✚ NCFlex Accident Plan   ✚ NCFlex Cancer   ✚ NCFlex Critical Illness

🦷 NCFlex Dental   🖩 NCFlex Vision   ☂ NCFlex Group Term Life

☂ NCFlex Spouse Group Term Life   ☂ NCFlex Child Group Term Life   ☂ NCFlex Core AD&D

☂ NCFlex Voluntary AD&D   🗓 Voluntary Disability   ✚ NCFlex Tricare Supplement

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