

November 5, 2021, HBR Alert



Blue Cross NC FACETs Reminder

As a reminder, Blue Cross NC will be transitioning to **FACETs** which will include a change to eBilling.

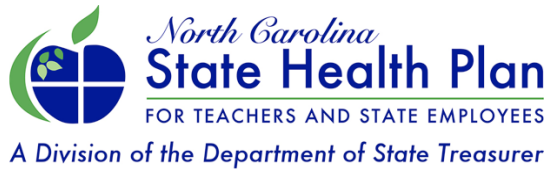
Beginning in mid-November, new logins will be required to access eBilling on the new platform. Your existing login ID will continue to be used to access bills on the old platform.

Please be advised that **TODAY** HBRs will receive a welcome email from Blue Cross NC. **Please READ it!**

HBRs will now have **2** logins:

- Use your existing login for invoices with a billing period 12/01/2021 – 12/31/2021 and prior
- Use the new login below for invoices with a billing period 01/01/2022 and after

Thank you for your help with this transition.



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