

# October 14, 2021, HBR Alert



## Open Enrollment is Under Way and We Need Employees to Take Action!

As we head into the end of the first week of Open Enrollment (OE), the percentage of employees taking action is alarmingly low compared to last year at this point during OE. If you haven't already, you are encouraged to start pushing OE messaging to your employees **NOW!** **As of today, only 20% of members have taken action.**

Outside of the first day of OE, the Eligibility and Enrollment Support Center call volume has been relatively low, with hardly any hold times. The new virtual hold feature is also working well and callers are enjoying that flexibility.

Below is a chart detailing where groups fall in terms of the number of employees completing enrollment. We appreciate in advance your efforts to encourage your employees to go ahead and complete their OE online.

Group Name	Percentage of OE Completions
A-B Tech Community College	17.56%
Academy of Moore County	30.30%
Alamance Community College	25.91%
Alamance Community School	3.70%
Alamance-Burlington School System	18.02%
Albemarle ABC Board	0.00%
Albemarle Commission	50.00%

Albemarle District Jail	28.00%
Albemarle Regional Health Services	32.56%
Alexander County Schools	22.42%
Alleghany County Schools	23.67%
Alliance Preparatory Schools	13.76%
American Renaissance School	33.93%
Angier ABC Board	100.00%
Anson County	30.28%
Anson County Schools	19.43%
Appalachian District Health	36.46%
Appalachian Regional Library	51.61%
Appalachian State University	12.34%
Arapahoe Charter School	6.15%
Arts Based School	20.93%
Artspace Charter School	19.64%
Ashe County	31.73%
Ashe County Schools	23.16%
Asheboro City Schools	44.40%
Asheville City Schools	17.39%
Asheville Peak Academy	0.00%
Avery County Schools	28.82%
Bay River Metro Sewer	14.29%
Beacon	18.81%
Bear Grass Charter School	25.00%
Beaufort County	22.92%
Beaufort County Community College	35.66%
Beaufort County Schools	19.58%
Bertie County	18.33%
Bertie County Schools	29.44%
Bertie-Martin Regional Jail	15.00%
Bethany Community School	5.13%
Black Mountain ABC Board	75.00%
Bladen Community College	20.65%
Bladen County	18.73%
Bladen County Schools	23.35%
Blue Ridge Community College	29.12%
Bradford Preparatory School	8.26%
Brevard Academy	25.00%
Brunswick Community College	22.88%
Brunswick County Schools	16.79%

Buncombe County Schools	23.22%
Burke County Public Schools	22.48%
Burke County Tourism	0.00%
Cabarrus County Schools	19.31%
Caldwell Community College	40.27%
Caldwell County	45.79%
Caldwell County Schools	22.94%
Camden County Schools	24.14%
Cape Fear Center for Inquiry	16.67%
Cape Fear Community College	24.63%
Cape Fear Public Utility	50.34%
Carolina International School	8.06%
Carteret Community College	21.83%
Carteret County Schools	22.17%
Casa Esperanza Montessori	15.56%
Caswell County Schools	21.99%
Catawba County Schools	20.92%
Catawba Valley Community College	34.92%
Centennial Authority	0.00%
Center Pigeon Fire Department	25.00%
Central Carolina Community College	26.67%
Central Park School	6.45%
Central Piedmont Community College	19.00%
Charlotte Mecklenburg Schools	18.52%
Charlotte Secondary School	40.00%
Chatham County ABC Board	38.46%
Chatham County Schools	15.84%
CH-Carrboro City Schools	17.14%
Cherokee County Schools	25.06%
Children's Village Academy	5.26%
City of Bessemer	4.65%
City of Conover	18.45%
City of Dunn	27.42%
City of Goldsboro	40.21%
City of Lincolnton	42.76%
City of Lincolnton ABC	0.00%
City of Lowell	18.18%
City of Morganton	27.82%
City of Mount Airy ABC Board	60.00%
City of Saluda	0.00%

City of Whiteville	20.63%
Classical Pinnacle Academy	38.55%
Clay County Schools	19.10%
Cleveland Community College	37.04%
Cleveland County Schools	22.28%
Clinton ABC Board	0.00%
Clinton City Schools	12.07%
Clover Garden School	10.91%
Coastal Carolina Community College	40.33%
College of the Albemarle	11.88%
Columbus County	29.75%
Columbus County Schools	29.31%
Community Sch of Davidson	18.18%
Cornerstone Charter Academy	26.09%
Corvian Community School	19.09%
Craven Community College	27.18%
Craven County Schools	27.71%
Cumberland County Schools	12.69%
Currituck County Schools	27.05%
Dare County Schools	21.50%
Davidson County Schools	17.48%
Davidson-Davie Community College	29.59%
Davie County Schools	19.00%
Dillard Academy Charter School	31.58%
Discovery Charter School	5.26%
Division of Services for the Blind	33.33%
Dobson ABC	50.00%
Duplin County Schools	25.91%
Durham Public Schools	16.75%
Durham Tech Community College	25.53%
East Carolina University	20.97%
East Wake Academy	30.69%
EC-PC Airport Authority	0.00%
Edenton Chowan Schools	33.09%
Edgecombe Community College	22.73%
Edgecombe County Schools	35.22%
Education Lottery	18.15%
Elizabeth City Pasq Public Schools	25.63%
Elizabeth City State University	20.90%
Elkin City Schools	16.17%

Endeavor Charter School	16.67%
Eno River Academy	17.46%
Evergreen Community Charter School	18.00%
Excelsior Classical Academy	0.00%
Faith Academy Charter School	20.83%
Falls Lake Academy	3.16%
Fayetteville State University	19.19%
Fayetteville Tech Community College	32.11%
Fernleaf Community Charter	0.00%
First Craven	0.00%
Foothills Health District	16.42%
Forsyth Tech Community College	28.92%
Francine Delany New School	0.00%
Franklin County Schools	22.48%
Franklin School of Innovation	2.63%
Gaston College	19.78%
Gaston County Schools	21.88%
Gates County Schools	21.93%
General Assembly	25.20%
General Assembly - Legislators	11.76%
Global Scholars Academy	40.91%
Glow Academy	21.43%
Graham County Schools	29.50%
Granite Falls ABC Board	0.00%
Granville County Schools	19.36%
Granville-Vance Health	26.76%
Gray Stone Day School	20.37%
Greene County	32.05%
Greene County Schools	43.41%
Guilford County Schools	15.29%
Guilford Tech Community College	13.83%
Halifax Community College	15.93%
Halifax County Schools	21.00%
Haliwa-Saponi Tribal School	10.53%
Harnett County Schools	21.73%
Haywood Community College	37.96%
Haywood County Schools	32.91%
Henderson Collegiate	12.26%
Henderson County Schools	24.26%
Hertford County ABC Board	0.00%

Hertford County Schools	29.31%
Hickory City Schools	22.71%
High Country Council of Governments	47.62%
Hobgood Charter School	18.52%
Hoke County Schools	21.54%
Hyde County Schools	36.61%
Innovative School District	0.00%
Invest Collegiate - Imagine	25.81%
Invest Collegiate Consortium	3.23%
Iredell-Statesville Schools	18.98%
Island Montessori Charter	45.16%
Isothermal Community College	4.42%
Jackson County Schools	27.94%
James Sprunt Community College	30.43%
Johnston Community College	22.42%
Johnston County Schools	19.70%
Jones County	45.71%
Jones County Schools	25.00%
Kannapolis City Schools	13.00%
Kerr-Tar Regional Council	23.53%
KIPP Durham	20.51%
KIPP Gaston College Preparatory	10.08%
KIPP Halifax	18.64%
Lake Lure Classical Academy	6.00%
Lake Norman Charter	19.11%
Land of Sky Regional Council	38.64%
Lee County Schools	19.25%
Lenoir Community College	20.43%
Lenoir County Schools	20.12%
Lexington City Schools	22.62%
Lincoln Charter School	25.24%
Lincoln County School	16.04%
Longleaf School of The Arts	12.50%
Macon County Schools	14.84%
Madison County Schools	12.61%
Magellan Charter School	3.33%
Martin Community College	33.33%
Martin County	42.07%
Martin County ABC Board	0.00%
Martin County Schools	23.27%

Martin County Tourism	100.00%
Martin Tyrrell Washington Health	14.81%
Maureen Joy Charter School	17.07%
Mayland Community College	14.43%
McDowell County Schools	26.75%
McDowell Tech Community College	27.78%
Millennium Charter Academy	36.36%
Mitchell Community College	38.14%
Mitchell County	72.27%
Mitchell County Schools	18.83%
Montgomery Community College	33.73%
Montgomery County	43.01%
Montgomery County Schools	29.62%
Moore County Schools	22.95%
Moore Montessori Community School	0.00%
Mooresville Graded School District	12.07%
Mount Airy City Schools	29.47%
Mountain Community School	22.73%
Mountain Island Charter School	33.33%
Mountain Island Day CCS	18.52%
Mt Discovery Charter School	0.00%
Nash Community College	31.40%
Nash County	35.63%
Nash County ABC Board	30.43%
Nash County Public Schools	30.43%
NC A & T State University	11.97%
NC Central University	16.38%
NC Housing Finance Agency	23.73%
NC School of the Arts	15.80%
NC State University	12.75%
Neuse Charter School	10.00%
New Hanover County Schools	12.79%
Newton-Conover City Schools	33.33%
North East Carolina Prep School	7.69%
Northampton County Schools	26.70%
Northeast Academy	1.92%
Northeast Regional School	6.25%
Northern Regional Hospital	19.25%
Onslow County ABC Board	56.25%
Onslow County Schools	21.85%

Onslow Water and Sewer Authority	26.21%
Orange County Schools	22.25%
Oxford Preparatory School	16.36%
Pamlico Community College	35.00%
Pamlico County	25.18%
Pamlico County Schools	30.65%
Pasquotank County	27.99%
Pender County Government	29.00%
Pender County Schools	13.17%
Perquimans County	19.63%
Perquimans County Schools	31.28%
Person County ABC Board	0.00%
Person County Schools	11.24%
Pettigrew Regional Library	22.22%
Piedmont Community Charter School	37.75%
Piedmont Community College	31.65%
Pilot Mountain ABC Board	100.00%
Pine Lake Preparatory	7.52%
Pioneer Springs Community School	23.08%
Pitt Community College	12.42%
Pitt County Schools	8.90%
Pittsboro ABC Board	0.00%
Pocosin Innovative Charter	21.05%
Polk County Local Government	11.96%
Polk County Schools	44.38%
Public Schools of Robeson County	23.88%
Raleigh Charter High School	4.26%
Raleigh Oak Charter School	10.00%
Randolph Community College	59.51%
Randolph County Schools	26.13%
Reaching All Minds Academy	10.53%
Research Triangle High School	17.39%
Richmond Community College	39.22%
Richmond County Schools	24.02%
River Mill Academy	16.42%
Roanoke Rapids Graded Schools	39.46%
Roanoke-Chowan Community College	8.00%
Robeson Community College	35.44%
Rockingham Community College	32.19%
Rockingham County Schools	18.72%

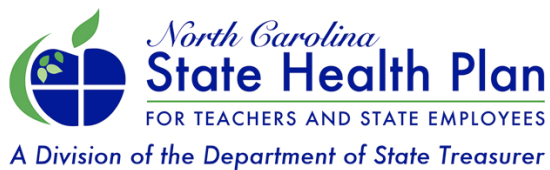


Rocky Mount-Wilson Reg Airport	57.14%
Rowan-Cabarrus Community College	22.63%
Rowan-Salisbury Schools	18.89%
Roxboro Community School	20.69%
Rutherford County	37.91%
Rutherford County Schools	19.98%
Sallie B Howard	16.51%
Sampson Community College	36.64%
Sampson County Schools	17.06%
Sandhills Community College	19.22%
Scotland County Schools	25.54%
Shining Rock Classical Academy	17.39%
Siler City ABC Board	33.33%
Socrates Academy	26.67%
South Piedmont Community College	28.00%
Southeastern Academy	9.09%
Southeastern Community College	18.31%
Southern Wake Academy	6.56%
Southwestern Community College	30.00%
Stanly Community College	40.33%
Stanly County Schools	38.75%
Stars Charter School	52.17%
Sterling Montessori Academy	19.70%
Stokes County Schools	24.52%
Success Institute	37.50%
Summit Charter School	0.00%
Surry Community College	23.26%
Surry County	25.48%
Surry County Schools	34.17%
Swain County Schools	12.50%
The Emereau Foundation	26.32%
The Expedition School	0.00%
The Franklin Academy	51.61%
The Hawbridge School	17.39%
The Learning Center	25.93%
Thomas Jefferson Classical Academy	24.26%
Thomasville City Schools	13.20%
Tiller School	35.00%
Toe River Health District	7.89%
Town of Archer Lodge	0.00%

Town of Beaufort	27.03%
Town of Benson	28.95%
Town of Biltmore Forest	17.86%
Town of Black Creek	12.50%
Town of Black Mountain	20.78%
Town of Blowing Rock	18.75%
Town of Broadway	25.00%
Town of Brunswick	100.00%
Town of Burnsville	25.81%
Town of Caswell Beach	25.00%
Town of China Grove	12.50%
Town of Clayton	12.61%
Town of Cove City	0.00%
Town of Elizabethtown	22.73%
Town of Fair Bluff	0.00%
Town of Forest City	22.79%
Town of Fremont	0.00%
Town of Holly Ridge	8.00%
Town of Indian Beach	5.26%
Town of Kure Beach	19.23%
Town of Lake Lure	16.67%
Town of Laurel Park	31.58%
Town of Leland	26.39%
Town of Lilesville	0.00%
Town of Maggie Valley	17.39%
Town of Mars Hill	26.09%
Town of Marshall	0.00%
Town of Matthews	18.95%
Town of Mayodan	41.18%
Town of Maysville	0.00%
Town of Momeyer	100.00%
Town of Mount Gilead	7.14%
Town of Mount Pleasant	12.50%
Town of Nashville	43.55%
Town of Oak Island	12.30%
Town of Ocean Isle Beach	27.08%
Town of Pilot Mountain	0.00%
Town of Princeville	0.00%
Town of Robersonville	72.22%
Town of Rural Hall	36.84%

Town of Rutherfordton	57.14%
Town of Selma	19.72%
Town of Seven Devils	6.67%
Town of Shallotte	14.75%
Town of Sparta	50.00%
Town of Spindale	13.89%
Town of St James	60.00%
Town of Sunset Beach	20.41%
Town of Tabor City	61.90%
Town of Taylortown	0.00%
Town of Wallace	16.00%
Transylvania County Schools	25.32%
Tri-County Community College	45.00%
Two Rivers Community School	10.53%
Tyrrell County Schools	20.51%
UNC Asheville	19.68%
UNC Chapel Hill	18.12%
UNC Charlotte	18.88%
UNC Greensboro	19.98%
UNC Health Care	13.34%
UNC Pembroke	16.39%
UNC Wilmington	11.09%
Union County Public Schools	24.70%
University of NC Press	9.09%
Upper Coastal Plain Council	4.76%
Uwharrie Charter Academy	17.65%
Vance Charter School	26.67%
Vance County Schools	23.81%
Vance Granville Community College	34.33%
Veritas Community School	20.00%
Village of Tobaccoville	33.33%
Voyager Academy	6.86%
Wake County Public Schools	25.09%
Wake Tech Community College	16.67%
Warren County Schools	23.56%
Washington County	27.40%
Washington County Schools	30.54%
Watauga County Schools	20.43%
Waters Edge Village School	0.00%
Wayne Community College	25.36%

Wayne County Public Schools	27.26%
Weldon City Schools	29.63%
Western Carolina University	11.17%
Western Pied Reg Transit Authority	16.67%
Western Piedmont Community College	35.44%
Whiteville City Schools	29.63%
Wilkes Community College	18.18%
Wilkes County Schools	17.44%
Willow Oak Montessori Ch School	0.00%
Wilmington Preparatory Academy	11.11%
Wilson Community College	15.04%
Wilson County Schools	27.97%
Winston-Salem Forsyth Schools	14.18%
Winston-Salem State University	15.26%
Yadkin County Schools	20.93%
Yancey County	29.94%
Yancey County Schools	12.16%
ZECA INC	14.29%



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