

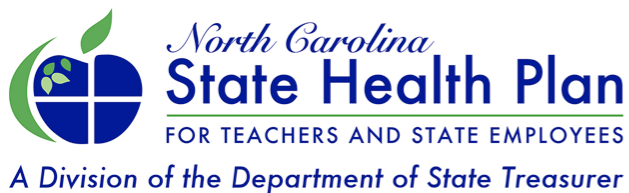
September 30, 2024 HBR Alert



Open Enrollment & Hurricane Helene Impacts

Open Enrollment is underway! The Eligibility and Enrollment Support Center is open with no hold times all morning. As a reminder, the support center is offering extended hours from 8a.m. to 10p.m. weekdays and is open on Saturdays during Open Enrollment from 8a.m. to 5p.m for members who need assistance.

As we kick off Open Enrollment, our thoughts are with the employing units and State Health Plan members dealing with the aftermath of Hurricane Helene. The State Health Plan will be working with employing units with employees in the impacted areas. More details will be available soon, but please know that we don't want any added stress to these employing units and members during this difficult time.



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