

January 8, 2024, HBR Alert



Annual HBR Re-Certification

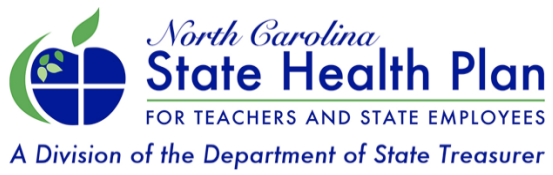
Each year, the State Health Plan (Plan) requires that HBRs take a brief training to ensure that HBRs fully understand the rules and processes associated with the Plan and how to assist employees with qualifying life events and enrollment needs associated with the Plan.

The annual re-certification for HBRs begins today, Jan. 8, 2024, and continues through Feb. 16, 2024. This allows six weeks for HBRs to complete the training. The training is available in [HBR University](#). HBRs must review the training for a minimum of 20 minutes to receive credit for completing the training.

In past years, the Plan has used this opportunity to have HBRs update their contact information. The Plan has been working diligently with groups to obtain correct contact information, so this step will not be necessary this year.

We appreciate in advance the due diligence in completing this training. Your role as an HBR and the work you do related to the State Health Plan is critical and we provide training opportunities such as this to make sure you're fully prepared to assist your employees with matters related to the Plan and their benefits.

HBRs are required to complete this re-certification by Feb. 16 or risk losing access to eBenefits.



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