

# July 2024 HBR Update



## Help Your Employees Get Ready for OE!

2025 Open Enrollment is around the corner and will be held Sept. 30 to Oct. 25, 2024. As a reminder, starting Jan. 1, 2025, the State Health Plan's Third-Party Administrator (TPA) will be transitioning from Blue Cross NC to Aetna. We're here to help your employees and meet them wherever they are – in person, online or by phone.

Open Enrollment information will be sent via mail in August to all members and will include all of the information below. Meanwhile, starting this month, information will also be posted to the State Health Plan website at [www.shpnc.org](http://www.shpnc.org).

We're excited to offer a number of ways your employees can get the information they need, including:

- The Aetna bus and van, which will be visiting more than 20 locations at in-person events across the state. No registration is required! Each stop will offer the opportunity to ask Aetna representatives questions about the transition, include flu shots while supplies last, and the opportunity to learn more about the Eat Smart Move More Weigh Less Program from representatives at some locations.
- Convenient Open Enrollment webinars, designed to ensure employees understand their health plan options for 2025.
- Telephone town halls, which are like listening to a radio show over the phone. Employees simply provide their phone number when they register, and we'll call them to join at the start of the event. Employees who have registered and those with a valid phone

number in the State Health Plan's enrollment system eBenefits will receive a call prior to an event, which will prompt them to join.

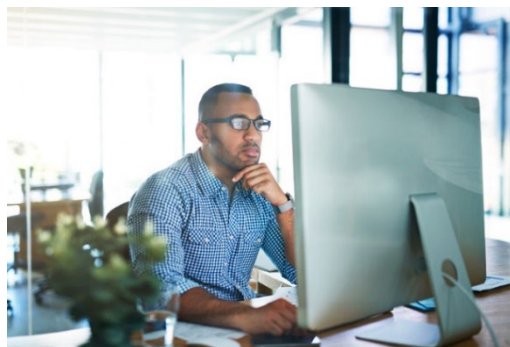
Events start in late August and continue through late October. To find the complete Aetna bus/van event schedule and to register for webinars and telephone town halls, visit the State Health Plan's website and click [Outreach Events & Webinars](#).

Does your worksite have a cafeteria or breakrooms? If so and you're interested in informational placemats regarding Open Enrollment and Aetna, please email [HBRIquiries@nctreasurer.com](mailto:HBRIquiries@nctreasurer.com) with the name of your group, address and how many you would like.

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## Reminder! 2025 OE HBR Trainings Under Way

HBRs can get ready for OE and the Aetna transition through our handy and convenient training webinars, now under way. Reserve your spot to ensure you have the information you need to best serve your employees! Click below to register for one of the trainings that best fits your schedule. There are six webinars left!



Open Enrollment HBR Trainings Dates/Times:

- July 16 – [10 a.m.](#) and [2 p.m.](#)
- July 19 – [10 a.m.](#) and [2 p.m.](#)
- July 23 – [10 a.m.](#) and [2 p.m.](#)

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## Reminder About upcoming Billing Trainings

### Reminder about Upcoming eBilling Trainings

In preparation for the upcoming group premium billing migration from the current Third-Party Administrator (TPA), Blue Cross NC, to the Plan's billing vendor, iTEDIUM, a detailed training on the Group Premium Billing platform is being hosted by iTEDIUM for employing units. Training began in June and continues into August.

Please use [this link](#) to register for the appropriate training session.

## July 2024

- Charter school HBR training for the new group billing process was July 8 through July 12.
- Remaining HBRs will be offered training for the new group billing process from July 15 through July 26.
- Makeup or refresher sessions will be July 29 through Aug. 2. The link is now available for registration.

## Sample Invoice Files

Please use [this link](#) to access sample invoice files.

- Sample iTEDIUM .csv invoice file
- Sample iTEDIUM .xlsx invoice file
- Invoice file spec for the invoice and retro sections

## Logins

Beginning September 2024, new logins will be required to access the new Group Premium Billing platform. In August 2024 logins will be provided to HBRs who registered and completed the iTEDIUM Group Premium Billing training.

If your group does not have a login for the new Group Premium Billing platform you will be unable to pay your monthly premium invoice, resulting in delinquency.

Your existing login ID can continue to be used to view invoices on the legacy eBilling platform.

HBRs will maintain 2 logins: one for eBilling premium invoices dated Jan. 1, 2022, through Sept. 30, 2024, and one for the Group Premium Billing platform premium invoices dated Oct. 1, 2024, and after.

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## Employees Can Get a Head Start on Open Enrollment

Employees who are tobacco users and want to earn their monthly premium credit for 2025 don't have to wait until Open Enrollment this fall. They can take action now to save money throughout 2025!

Starting July 1, 2024, tobacco users can attend a tobacco cessation counseling session at their Primary Care Provider's (PCP) office for FREE to earn a lower premium for 2025. They have until November 30, 2024, to

take action. (Note: If employees combine their tobacco cessation visit with another service, there may be a copay.) This convenient employee option means there's no need to wait for Open Enrollment in October to secure their monthly premium credit for 2025.

How it works:

- After employees visit a PCP for their tobacco cessation session, the provider will submit a claim on their behalf. To ensure they receive credit for their visit, employees can upload their office visit summary to the "Document Center" located in eBenefits, the State Health Plan's enrollment system. They should make sure to request a copy of their summary during their visit.
- This action is **ONLY** for tobacco users who want to reduce their monthly premium by \$60 per month in 2025. If employees are **NOT** tobacco users, they will simply attest to that online during Open Enrollment, Sept. 30 - Oct. 25, 2024.
- During Open Enrollment, they will need to attest during the online enrollment process. This step is critical to ensure employees receive the lower premium for 2025.
- This month, employees who took no action on tobacco attestation last year will receive a postcard reminder regarding 2025 Open Enrollment.

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## **Eat Smart, Move More, Weigh Less for Summer!**

Encourage your employees to finish their summer strong by learning healthy habits! [Eat Smart, Move More, Weigh Less](#) is a 15-week weight management program delivered online in real time by a live Registered Dietitian (RDN) instructor. Lunchtime and evening classes are available beginning the week of Aug. 4.

Active State Health Plan employees are eligible to **participate at no cost** with the code **GNC2024**. Click **HERE** to register.

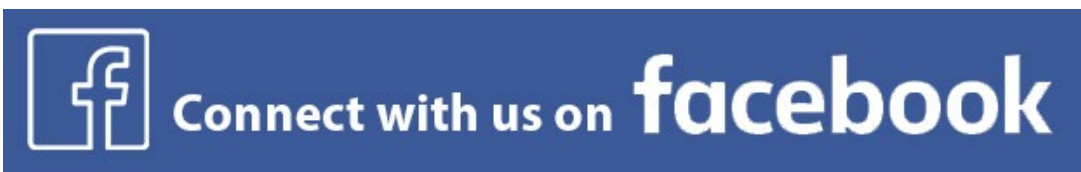


For employees who have already completed the Eat Smart, Move More, Weigh Less program: They can continue their healthy journey with Eat Smart, Move More, Weigh Less 2, beginning the week of Aug. 18!

[Eat Smart, Move More, Weigh Less 2](#) is a 12-week program intended for those who have completed the Eat Smart, Move More, Weigh Less program. Classes are held **online with a live instructor** and are accessible on a computer or mobile device. Lesson topics go more in depth and include Choose Healthy Fats, Manage Stress, Control Sugar, and more.

Active State Health Plan employees are eligible to **participate at no cost** with the code **GNC22024**. Click **HERE** to register.

*\*Active State Health Plan employees can register at no cost. Retirees covered by Humana are not eligible for the discount. Employees will be asked to enter their State Health Plan subscriber ID number and a claim will be filed for their participation in the program.*





This Month's  
Healthy  
Recipe



**Bruschetta-Topped  
Crispy Baked Chicken**

[Get the Recipe! >](#)



This Month's  
Wellness  
Tip

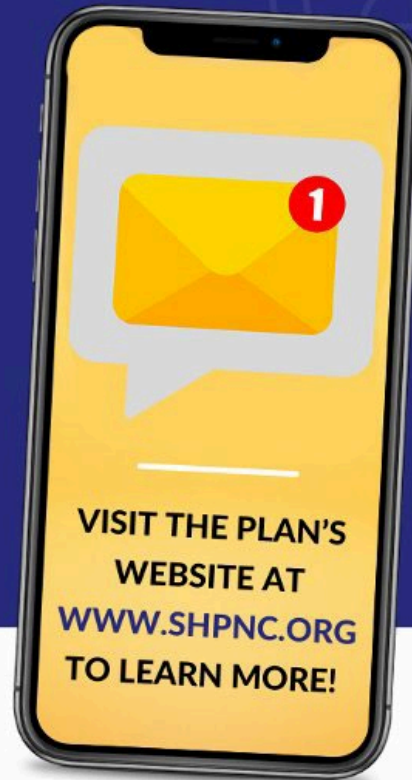


**Practice  
Sun Safety!**

[Learn More! >](#)

# TEXT "JOIN" TO 76971

- Sign up to receive State Health Plan updates by text! Just text "Join" to 76971.
- Text messages will be general information regarding your State Health Plan benefits.



**SIGN UP TODAY**

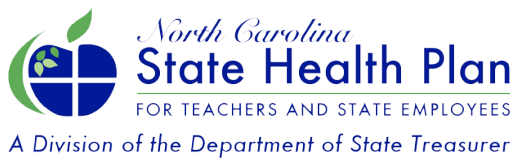


Message Frequency may vary. Message and Data rates may apply.  
Reply STOP to cancel.

Eligibility and Enrollment Questions: 855-859-0966

Prescription Questions: 888-321-3124

For questions on this newsletter, e-mail: [ppo.inquiries@nctreasurer.com](mailto:ppo.inquiries@nctreasurer.com)



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