

June 2024 HBR Update



Last Call: 2024 State Health Plan 1094/1095 Reporting Solutions Signup

This information is for non-FIORI (formerly BEACON) groups who are part of the State Health Plan (Plan). Best Shared Services handles the ACA reporting requirements for all FIORI agencies.

The signup deadline for the 2024 ACA Reporting Program is June 30, 2024. No extensions will be granted. Groups who miss the deadline will be responsible for finding an alternate ACA reporting solution.

Sign up online here: [State Health Plan - ACA Program Signup · SHP Portal \(shpnc.org\)](https://shpnc.org)

The Plan has made important changes to the 2024 ACA Reporting Program that groups should note. We believe these changes will better support each group's success. Please [click here](#) to access the HBR Alert that fully describes this year's reporting options.

Summary of Changes:

- The 2024 signup deadline is June 30, 2024. No extensions will be granted this year. Groups who miss the deadline will be responsible for finding their own ACA reporting solution.
- All groups must submit an online signup form regardless of using paid or free offerings. Failure to submit a signup form will jeopardize your group's delivery of COBRA data later this year.

- **Offering names and descriptions have been updated to better reflect the actual service level provided and to set expectations of who is responsible for activities.**
- **All groups participating in 2024 paid offerings will be defaulted to the Fully Managed option unless they select a lower tier.**
- For 1095-C groups, the charge per form will increase from \$6.50 to \$7.50 to ensure the Plan's program costs are covered.
- After completing the online signup form, the group will receive further communication from the Plan that includes acknowledgement of deadlines, expectations, participation costs, and signoff by the ACA and financial contacts.
- Groups will be held more accountable for meeting critical program deadlines. Failure to meet participation standards could result in being dropped from the program.
- The Plan is coordinating with vendor partners to revamp documentation and training to focus on specific task execution with hands-on learning workshops.
- Plan communication and status reporting will be simplified and tailored to each group's progress.

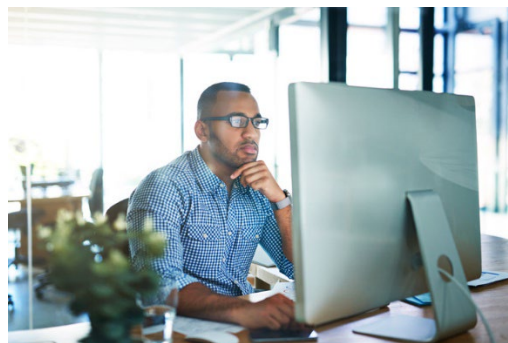
2025 Open Enrollment and Aetna Transition HBR Trainings

It's coming up fast! 2025 Open Enrollment will be held Sept. 30-Oct. 25, 2024. With the looming Aetna transition, it's vital for HBRs to stay informed and updated on the process. Let us help you get ready.

The State Health Plan is holding Open Enrollment trainings for HBRs in July. Trainings will cover important information regarding 2025. These trainings will be offered as webinars, so you may join us from the comfort of your own desk.

Reserve your spot to ensure you have the information you need to best serve your employees! Click below to register for one of the 10 trainings that best fits your schedule.

Open Enrollment HBR Trainings Dates/Times:



- July 9 – [10 a.m.](#) and [2 p.m.](#)
- July 12 – [10 a.m.](#) and [2 p.m.](#)
- July 16 – [10 a.m.](#) and [2 p.m.](#)
- July 19 – [10 a.m.](#) and [2 p.m.](#)
- July 23 – [10 a.m.](#) and [2 p.m.](#)

Reminder About upcoming Billing Trainings

In preparation for the upcoming group premium billing migration from the current third-party administrator (TPA), Blue Cross NC, to the Plan's billing vendor, iTEDIUM, a detailed training on the Group Premium Billing platform will be hosted by iTEDIUM for employing units beginning in June.

Please use [this link](#) to register for the appropriate training session.

June 2024

- BEACON/FIORI specific HBRs training for the new group billing process: June 26 through July *Please note these dates as the May HBR Update had the incorrect date range.

July 2024

- Charter school HBRs will be offered training for the new group billing process, July 8 through July 12.
- Remaining HBRs will be offered training for the new group billing process: July 15 through July 26.
- Makeup or refresher sessions: July 29 through Aug. 2. Link to register will be provided at a later date.

Logins

Beginning September 2024, new logins will be required to access the new Group Premium Billing platform. In August 2024 logins will be provided to HBRs who registered and completed the iTEDIUM Group Premium Billing training.

If your group does not have a login for the new group premium billing platform you will be unable to pay your monthly premium invoice, resulting in delinquency.

Your existing login ID can continue to be used to view invoices on the legacy eBilling platform.

HBRs will maintain 2 logins: one for eBilling premium invoices dated 1/1/2022 through 9/30/2024 and one for the Group Premium Billing platform premium invoices dated 10/1/2024 and after.

Watch for Information on 2025 Open Enrollment

Do your employees have questions on 2025 Open Enrollment and the switch to Aetna? Please let them know that we will be meeting them wherever they are – in person, online or by phone! The State Health Plan and Aetna will be hosting an Aetna bus and van tour across the state, as well as webinars and telephone town hall events.

Employees can watch for information in their mailbox later this summer. As always, those details will also be posted on the State Health Plan website at www.shpnc.org.

Last 'Understanding Your Medical Plan Options When You Become Medicare-Eligible' Webinar Until this Fall

Please share with your employees: The last State Health Plan 2024 “Understanding Your Medical Plan Options When You Become Medicare-Eligible” webinar until this fall is scheduled for June 20.

These popular, free webinars are designed for employees who will soon be 65, are already 65 or older, and retirees getting ready to turn 65. Each event lasts approximately 2 hours and will explain important information regarding Medicare, retirement health benefit options and offer the opportunity to ask questions.



Webinars are also set for November and December. [Click here to register!](#)

Your Health Minute

Men's Health

June 2024 is National Men's Health Month. This national observance raises awareness of preventable health problems and encourages early detection and treatment of disease.

Men, protect your health by doing the following:

- Make prevention a priority
- Eat heart healthy
- Be physically active
- Control your weight
- Quit smoking

Just take it one step at a time. And for anyone with a man in their life, you can play an important part with healthy encouragement. The State Health Plan can help!



Make prevention a priority. Many health conditions can be prevented or detected early with regular checkups. Regular screenings may include blood pressure, cholesterol, glucose, prostate health and more. For those on the Base PPO Plan (70/30) and Enhanced PPO Plan (80/20), benefits include a routine physical once a year, in network, covered at 100% if filed as a [preventive service](#).

Be aware that heart disease is a leading cause of death in men. Know the major signs and symptoms of a heart attack. *If you are having any of these symptoms seek medical attention and don't delay being evaluated by a medical provider. Always call 911 immediately if you think you or someone you know is having a heart attack.* Symptoms include:

- Pain or discomfort in the jaw, neck, or back
- Feeling weak, light-headed, or faint

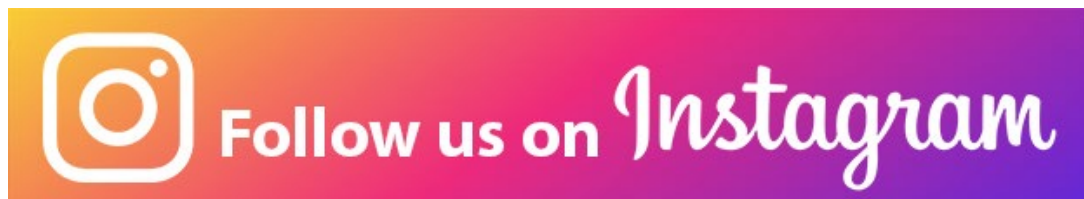
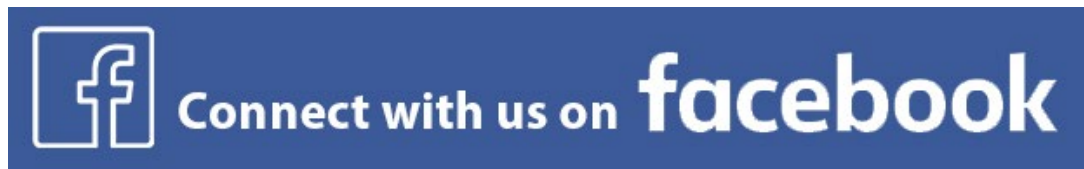
- Chest pain or discomfort
- Pain or discomfort in arms or shoulder
- Shortness of breath

Eat healthy and include a variety [of fruits and vegetables](#) in your diet each day. Fruits and vegetables contain vitamins and minerals that may help protect you from chronic diseases. Limit or avoid foods that are high in calories, sugar, salt and fat.

Get moving! [Physical activity](#) can help control your weight, reduce your risk of heart disease and some cancers, and improve your [mental health](#). You can also check out the Plan's [Behavioral Health Resource Center](#).

Quit smoking. Smoking has been linked to cancer, heart disease, stroke and increases the risk of sexual dysfunction. For those on the 70/30 and 80/20 PPO Plans, [tobacco cessation support](#) is covered as part of your preventive benefits. Tobacco cessation counseling is available at a CVS MinuteClinic and certain Primary Care Provider offices.

In addition, you can visit the State Health Plan [website](#) for more [health and wellness resources](#).





This Month's
Healthy
Recipe



**Tomato, Mozzarella & Arugula
Sandwich**

[Get the Recipe! >](#)



This Month's
Wellness
Tip

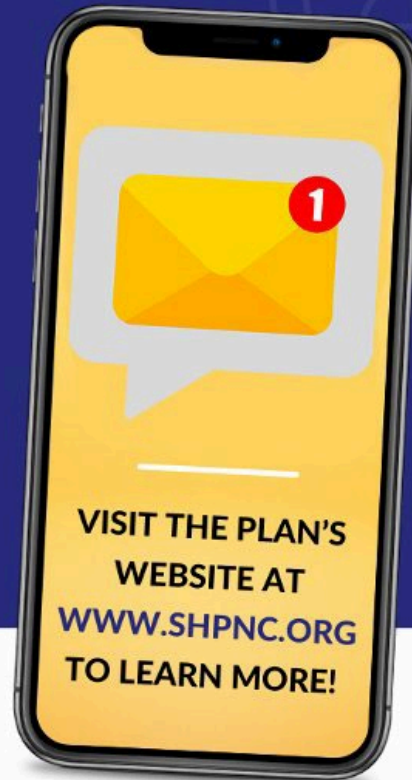


**National Men's
Health Month**

[Learn More! >](#)

TEXT "JOIN" TO 76971

- Sign up to receive State Health Plan updates by text! Just text "Join" to 76971.
- Text messages will be general information regarding your State Health Plan benefits.



SIGN UP TODAY

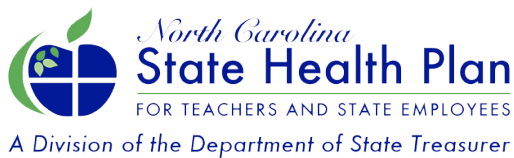


Message Frequency may vary. Message and Data rates may apply.
Reply STOP to cancel.

Eligibility and Enrollment Questions: 855-859-0966

Prescription Questions: 888-321-3124

For questions on this newsletter, e-mail: ppo.inquiries@nctreasurer.com



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