

February 9, 2022, Member Alert



Coverage for At-Home Rapid COVID-19 Tests Update

(Members Enrolled in the 70/30, 80/20 PPO Plans & HDHP)

Federal and State Free Kit Programs

State Health Plan members are encouraged to utilize the free COVID-19 test kits available through federal and state programs.

Residential households in the U.S. can order one set of 4 free at-home tests from [USPS.com](https://www.usps.com).

There is a limit of one order per residential address. One order includes 4 individual rapid antigen COVID-19 tests.

NC DHHS and Labcorp are teaming up to make at-home kits for COVID-19 testing available to North Carolina residents. For more information and to place an order visit the [NCDHHS website](https://www.ncdhhs.gov).

State Health Plan Program

At-Home Rapid COVID-19 tests continue to be covered at 100% for State Health Plan members enrolled in the 80/20 and 70/30 PPO Plans as well as the High Deductible Health Plan (HDHP) via the pharmacy benefit.

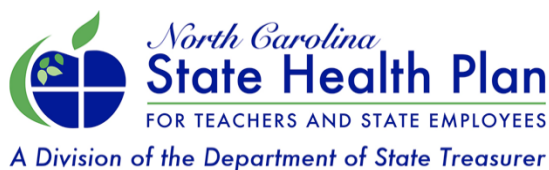
However, currently many pharmacies are experiencing a high volume at the pharmacy counter coupled with staffing issues, which has led them to restricting over-the counter (OTC) product processing to only those with a prescription. Therefore, many pharmacies are not accepting insurance and are requiring customers to pay in full for each test.

Members are able to submit the receipt for reimbursement by using the [Prescription Reimbursement Claim form](#) located on the Plan's website. Members can also submit a reimbursement request [online via CVS Caremark](#).

Members should submit a receipt that clearly indicates the test purchased, along with the claims form. Expect the claims reimbursement process to take between 30 and 90 days.

As a reminder, there is a limit of 8 At-Home Rapid tests per 30 days.

Reimbursement does not apply to tests purchased prior to January 15, 2022.



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