

October 11, 2023, Member Alert – OE Active



Member Alert

An important update for
State Health Plan members!

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TREASURER OF THE DEPARTMENT OF STATE TREASURY

North Carolina
State Health Plan
FOR TEACHERS AND STATE EMPLOYEES
A Division of the Department of State Treasury
Treasurer Dale R. Folwell, CPA

Attention State Health Plan Members: Open Enrollment Has Started!

All State Health Plan active members and non-Medicare retirees will be automatically enrolled in the Base PPO Plan (70/30) for the 2024 benefit year.

Active members can reduce their premium in either the Enhanced PPO Plan (80/20) or the Base PPO Plan (70/30) by completing the tobacco attestation online during Open Enrollment.

Active members that would like to enroll in the Enhanced PPO Plan (80/20) or who wish to reduce their monthly premium in **either** plan will need to **TAKE ACTION** during Open Enrollment, which ends Oct. 27.

The Base PPO Plan (70/30) remains premium free for eligible retirees. **Retirees who wish to enroll in the Enhanced PPO Plan (80/20)** and who wish to reduce their monthly premium by completing the tobacco attestation in that plan will need to **TAKE ACTION during Open Enrollment which ends Oct. 27.**

Important Highlights about Your 2024 Benefits



- **No premium increases** for the 6th year in a row!
- Members who select a Clear Pricing Project Provider as their Primary Care Provider **will continue to enjoy a \$0 copay!**
- Members will continue to **enjoy a reduced copay** when visiting a Clear Pricing Project Specialist!
- Preferred and non-preferred insulin continues to have a **\$0 copay** for a 30-day supply!
- Preventive Services remain covered at **100%** – no copay or deductible – on either plan!
- The formulary (drug list), which determines what medications are covered and what tier they fall under, changes on a quarterly basis, so there is a possibility that you will have changes in your prescription coverage in 2024.
- Unless you make a change to your coverage during Open Enrollment, you will **not** receive a new ID card for 2024. You will continue to use your 2023 ID card.

For full benefit details, refer to the 2024 Benefits Booklets posted on the Plan's [website](#).

Members are invited to attend an upcoming webinar to learn more about Open Enrollment. Visit the Plan's website at www.shpnc.org to register.

WEBINAR DATES	WEBINAR TIMES
Oct. 12	10:30am
Oct. 17	12:30pm
Oct. 19	4:00pm
Oct. 25	12:30pm

2024 Open Enrollment Resources

[2024 Active Member Decision Guide →](#)

[2024 Active Member Decision Guide \(Spanish\) →](#)

[2024 Non-Medicare Member Decision Guide →](#)

[Take Action Now to Complete Open Enrollment →](#)

Step-by-Step Online Enrollment Video

This video walks you through the online enrollment process. Click below for a step-by-step guide you can view or print.



- [Step-by-Step Instructions for Active Members](#)
- [Step-by-Step Instructions for Non-Medicare Members](#)

The Eligibility and Enrollment Support Center (855-859-0966) offers extended hours during Open Enrollment if you need assistance.

Monday-Friday 8 a.m.-10 p.m.

Saturdays 8 a.m.-5 p.m.



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