

## October 15 2020 Member Alert – Actives



### State Health Plan 2021 Open Enrollment Starts Today!

2021 Open Enrollment for the State Health Plan starts today and lasts through October 31, 2020. Make sure to review the Decision Guide you received in the mail to make the best benefit choices for you and your family.

The Eligibility and Enrollment Support Center (855-859-0966) is open **TODAY until 10 p.m.** and is offering extended hours during Open Enrollment (all times ET):

- Monday-Friday, 8 a.m.-10 p.m.
- Saturdays, 8 a.m.-5 p.m.

Call volume is expected to be high today so your call hold time may be longer.

All active and non-Medicare members will be moved to the 70/30 Plan for the 2021 benefit year. Members will need to take action during Open Enrollment if they want to enroll in the 80/20 Plan or reduce their monthly premium. Please note that the 70/30 Plan remains premium-free for eligible non-Medicare retirees.

#### Important Highlights for 2021:

- No premium increases for the 3rd year in a row!
- Members who select a [Clear Pricing Project](#) provider as their Primary Care Provider will enjoy a \$0 copay!

- Reduced copays for members who visit a Clear Pricing Project specialist!
- Preferred and non-preferred insulin will have a \$0 copay for a 30-day supply!
- Preventive Services remain free – no copay or deductible – on the 80/20 and 70/30 plans!

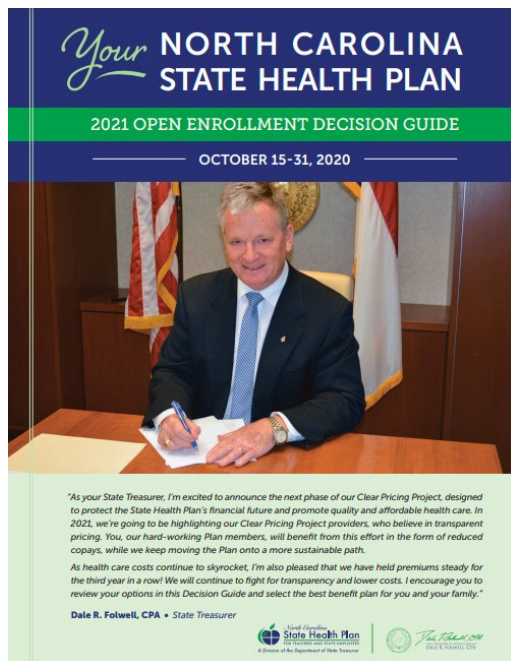
Tobacco users who want to reduce their subscriber-only premium by \$60 will need to visit a CVS MinuteClinic or a Primary Care Provider who offers the service for at least one face-to-face tobacco cessation counseling session by November 30, 2020.

Click below to view a video that walks you step-by-step through the online enrollment process.

Click the appropriate Decision Guide below for more information regarding benefit changes and premium rates.

## Decision Guides

### Active Member Decision Guide



### Non-Medicare Decision Guide

## Videos


### Open Enrollment Summary Video for Active Members



### Open Enrollment Summary Video for Non-Medicare Members




*Your* **NORTH CAROLINA STATE HEALTH PLAN**  
 2021 OPEN ENROLLMENT DECISION GUIDE  
 OCTOBER 15-31, 2020



*"As your State Treasurer, I'm excited to announce the next phase of our Clear Pricing Project, designed to protect the State Health Plan's financial future and promote quality and affordable health care. In 2021, we're going to be highlighting our Clear Pricing Project providers, who believe in transparent pricing. You, our hard-working Plan members, will benefit from this effort in the form of reduced copays, while we keep moving the Plan onto a more sustainable path.*

*As health care costs continue to skyrocket, I'm also pleased that we have held premiums steady for the third year in a row! We will continue to fight for transparency and lower costs. I encourage you to review your options in this Decision Guide and select the best benefit plan for you and your family."*

Dale R. Folwell, CPA • State Treasurer



## Step-by-Step Enrollment Video




State Health Plan  
 FOR TEACHERS AND STATE EMPLOYEES  
 A Division of the Department of State Treasurer

*Dale R. Folwell, CPA*  
 DALE R. FOLWELL, CPA

▶ **OPEN ENROLLMENT**  
 October 15 - 31, 2020

**NEW BENEFITS EFFECTIVE**  
 January 1, 2021

[Click here to complete your Open Enrollment →](#)



*North Carolina*  
**State Health Plan**  
 FOR TEACHERS AND STATE EMPLOYEES  
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*Dale R. Folwell, CPA*  
 STATE TREASURER OF NORTH CAROLINA  
 DALE R. FOLWELL, CPA