

October 28, 2020 Member Alert – UHC Members



Stay up-to-date on the latest plan changes, options and information.

Member Alert
e-Newsletter for the North Carolina State Health Plan

Time is Running Out! Open Enrollment Ends Saturday!

If you do not wish to take action or have already taken action, you may disregard this message.

If you are currently on the Medicare Advantage Base Plan, you will REMAIN on that plan and do not need to take action during Open Enrollment unless you would like to change plans or add dependents.

If you are currently on the Medicare Advantage Enhanced Plan, you will be moved to the Medicare Advantage Base Plan for the 2021 benefit year and will need to take action during Open Enrollment if you want to enroll in the Medicare Advantage Enhanced Plan.

Important Reminders:

- Starting January 1, 2021, Humana will offer Group Medicare Advantage Plans for the State Health Plan. We are making this change because we were required to put out a competitive bid and Humana won the contract. That means you will get substantial savings for dependent premiums on the Medicare

Advantage plans in 2021! In the Medicare Advantage Base Plan, the dependent premiums will be:

- Medicare-eligible subscriber and spouse, **\$4 (down from \$112 in 2020)**
- Medicare-eligible subscriber and child, **\$4 (down from \$112 in 2020)**
- Medicare-eligible subscriber and family, **\$8 (down from \$224 in 2020)**
- The Medicare Advantage plans will continue to offer a “passive” network which allows members to continue seeing their current providers regardless of being in or out of Humana’s network. The provider will need to be participating with Medicare and agree to bill the Medicare Advantage plan carrier.
- The Medicare Advantage Base Plan will offer the same benefits members enjoy today. The Medicare Advantage Enhanced Plan does have a few changes, and, in both plans, medication coverage may differ slightly from what you experience today.

The Eligibility and Enrollment Support Center (855-859-0966) is offering extended hours this week and is **OPEN today until 10 p.m.** (all times ET):

- Monday-Friday, 8 a.m.-10 p.m.
- Saturday, 8 a.m.-5 p.m.

Please do not wait until Saturday to take action and call or you will experience longer hold times.

Decision Guide


2021 Open Enrollment for Medicare Members Video



Open Enrollment for Medicare Members


October 15-31, 2020

Your **NORTH CAROLINA STATE HEALTH PLAN**
 2021 OPEN ENROLLMENT DECISION GUIDE
 OCTOBER 15-31, 2020




"As your state treasurer, I'm excited to announce our transition to Humana for our Medicare Advantage plans. While we appreciate the service that UnitedHealthcare (UHC) has provided to our members, we were REQUIRED to enter into a competitive bid process because the contract with UHC was expiring. The result? Significant cost savings for you and taxpayers like you. The new contract saves approximately \$600 million over its three-year span. Also, you will continue to have premium-free coverage for the Base Plan and to add eligible dependents will only be \$4. That's a savings for you of almost \$100 per month over current rates! These cost reductions will help protect the State Health Plan's fiscal sustainability and provide significant savings back to you while still providing great benefits including no deductible, prescription drug coverage and no referral to see a specialist! The Plan's Board of Trustees, Plan staff and I are thrilled that we're able to provide this coverage to those who have dedicated their careers to serving North Carolina. I want to thank those that teach, protect and otherwise serve the people of North Carolina."

Dale R. Folwell, CPA • State Treasurer



2021 OE Medicare Primary Plan Comparison

[Click here to complete your Open Enrollment →](#)



North Carolina
State Health Plan
 FOR TEACHERS AND STATE EMPLOYEES
 A Division of the Department of State Treasurer



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