

# October 31, 2020 Member Alert

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Stay up-to-date on the latest plan changes, options and information.



## Member Alert

e-Newsletter for the North Carolina State Health Plan

### **Open Enrollment Ends TODAY!**

*If you have already taken action to complete your Open Enrollment elections, thank you! You may disregard this message.*

The Eligibility and Enrollment Support Center (855-859-0966) is open until 5 p.m. today and there is currently no wait to talk to a representative. Click the blue box below to complete your enrollment online!

**All active and non-Medicare members will be moved to the 70/30 Plan for the 2021 benefit year. Members will need to take action if they want to enroll in the 80/20 Plan or reduce their monthly premium in either plan.**

**Please note that the 70/30 Plan remains premium-free for eligible non-Medicare retirees.**

#### **Important Highlights for 2021:**

- No premium increases for the 3<sup>rd</sup> year in a row!
- Members who select a [Clear Pricing Project](#) Provider as their Primary Care Provider will enjoy a \$0 copay!
- Reduced copays for members who visit a Clear Pricing Project Specialist!
- Preferred and non-preferred insulin will have a \$0 copay for a 30-day supply!

- Preventive Services remain free – no copay or deductible – on the 80/20 and 70/30 plans!

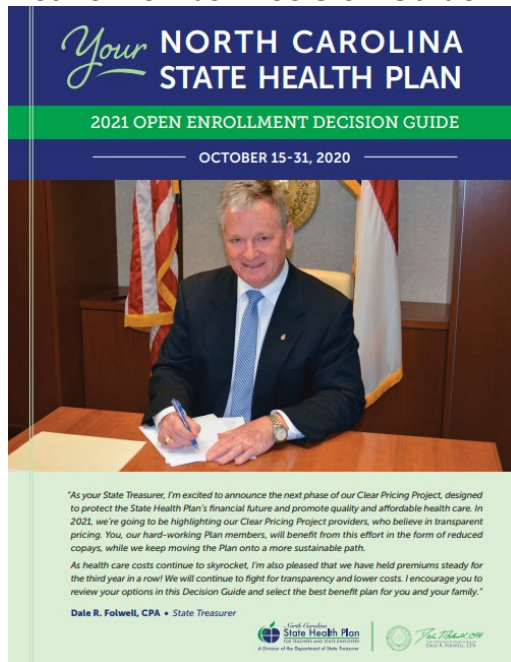
For subscribers who need to complete their tobacco attestation counseling session, you have until November 30, 2020, to visit a Primary Care Provider (PCP) or a CVS MinuteClinic in order to receive your premium credit for 2021.

**CVS MinuteClinic is now able to conduct virtual tobacco attestation counseling sessions in North Carolina!** Subscribers interested in this service should [click here](#) to request a virtual session.

As a reminder, if you are not a tobacco user, you will just need to attest to that through your online enrollment process.

## Decision Guides

### Active Member Decision Guide



### Non-Medicare Retiree Decision Guide

## Videos

### Open Enrollment Summary Video for Active Members



### Open Enrollment Summary Video for Non-Medicare Retirees




### Step-by-Step Enrollment Video for Active Members

*Your* **NORTH CAROLINA STATE HEALTH PLAN**

**2021 OPEN ENROLLMENT DECISION GUIDE**



OCTOBER 15-31, 2020



*"As your State Treasurer, I'm excited to announce the next phase of our Clear Pricing Project, designed to protect the State Health Plan's financial future and promote quality and affordable health care. In 2021, we're going to be highlighting our Clear Pricing Project providers, who believe in transparent pricing. You, our hard-working Plan members, will benefit from this effort in the form of reduced copays, while we keep moving the Plan onto a more sustainable path.*

*As health care costs continue to skyrocket, I'm also pleased that we have held premiums steady for the third year in a row! We will continue to fight for transparency and lower costs. I encourage you to review your options in this Decision Guide and select the best benefit plan for you and your family."*

Dale R. Folwell, CPA • State Treasurer


**OPEN ENROLLMENT**  
October 15 - 31, 2020

**NEW BENEFITS EFFECTIVE**  
January 1, 2021

[2021 State Health Plan Comparison →](#)

[Click here to complete your Open Enrollment →](#)



*North Carolina*  
**State Health Plan**  
FOR TEACHERS AND STATE EMPLOYEES  
A Division of the Department of State Treasurer



*Dale R. Folwell, CPA*  
STATE TREASURER OF NORTH CAROLINA  
DALE R. FOLWELL, CPA