

April 2024 Member Focus



Clear Pricing Project Providers Need to Take Action for 2025

(Base PPO (70/30) & Enhanced PPO (80/20) Plan Members)

The Clear Pricing Project (CPP) will still be offered in 2025 when the State Health Plan transitions from Blue Cross NC to Aetna as the new third-party administrator (TPA) effective January 1, 2025.

As a reminder, the transition to Aetna applies to members in the Base PPO Plan (70/30), the Enhanced PPO Plan (80/20), and the High Deductible Health Plan. This change does not impact members enrolled in the Humana Medicare Advantage plans.

CPP Providers will need to take action if they want to continue being a CPP Provider in 2025. Members are encouraged to talk with your CPP Providers regarding their plans for 2025. Providers need to re-sign up with Aetna by May 31, 2024, if they want to be a CPP Provider in 2025.

If CPP Providers choose not to re-sign up, members will not receive the lower copays in 2025 for those specific providers.

For more details, see the Plan's TPA transition [page](#).

'Understanding Your Medical Plan Options When You Become Medicare-Eligible' Webinars for Prospective Retirees

The State Health Plan's 2024 "Understanding Your Medical Plan Options When You Become Medicare-Eligible" series of [webinars](#) has started!

These popular, free webinars are designed for employees who will soon be 65, are already 65 or older, and retirees getting ready to turn 65. Each event lasts approximately 2 hours and will explain important information regarding Medicare, retirement health benefit options and offer the opportunity to ask questions. Members who wish to attend are encouraged to [register](#) soon, as these events fill quickly!



The next webinar is scheduled for April 23. Webinars are also set for May, June, November and December. [Click here to register!](#)

[Register for State Health Plan Webinars →](#)

2024 Humana Member Engagement Activities

(Humana Medicare Advantage Plan Members)

State Health Plan Humana Medicare Advantage Plan members: Discover more about your plan! By understanding more about your plan benefits and available resources, you can maximize your membership by focusing on your health goals.

Bringing Humana to You (BH2U) Online Sessions

These seminars are for our new members as well as current members who may want a refresher on everything their health care plan has to offer. Topics include an overview of the plan benefits, SilverSneakers® and the Go365 by Humana® rewards program, and resources and tools available through our North Carolina State Health Plan custom website:

- Humana Medicare Advantage PPO plan
- SilverSneakers® fitness program
- Go365 by Humana – Humana’s wellness and rewards program

You also have available resources on <https://your.humana.com/ncshp>, including coverage documents and helpful online tools.

These **online** informational sessions will be held in April and May. Upcoming dates and times are as follows:

- April 18, 2024, at 2 p.m.
- May 9, 2024, at 11 a.m.

We also have a Resource Spotlight with CenterWell Senior Primary Care Facilities on May 14, 2024, at 1 p.m.

Registration information is available at:

<https://your.humana.com/ncshp/additional-information>

Your Health Minute: April Observances

National Autism Awareness Month

According to the Centers for Disease Control and Prevention, [Autism Spectrum Disorder](#) (ASD) refers to a broad range of conditions that can cause difficulty with social interactions, communication and present behavioral challenges. These [developmental disabilities](#) can be difficult to diagnose as a medical blood work test does not exist. Instead, diagnosis is made based on behavior and development. People with ASD may communicate, interact, behave, and learn differently than others.

The State Health Plan covers Applied Behavior Analysis therapy in-network for treatment of ASD. More information can be located in your individual plan [benefit booklet](#) under “Applied Behavior Analysis.” If you need help in finding a provider, the online “[Find a Doctor Tool](#)” is available.



Donate Life Month

More than 75 lives can be saved and healed by one organ, eye, and tissue donor. Anyone of any age and with any medical condition can register their decision to give the gift of life.

More than 3,000 North Carolinians along with more than 100,000 Americans are on the national transplant list waiting for a second chance at life.

For more information, visit <http://www.honorbridge.org>. Register your decision at <http://www.HonorBridge.org/registerme>.

Click below to watch a special message from State Treasurer Dale Folwell about the importance of Donate Life Month.



The State Health Plan is Getting MORE Social!

The State Health Plan is on Facebook, and we've just joined Instagram! We're excited about engaging with our members on this platform. Follow us below!



Connect with us on **facebook**



Follow us on *Instagram*



This Month's
Healthy
Recipe



**Cheesy Asparagus
Chicken Cutlets**

[Get the Recipe! >](#)



This Month's
Wellness
Tip

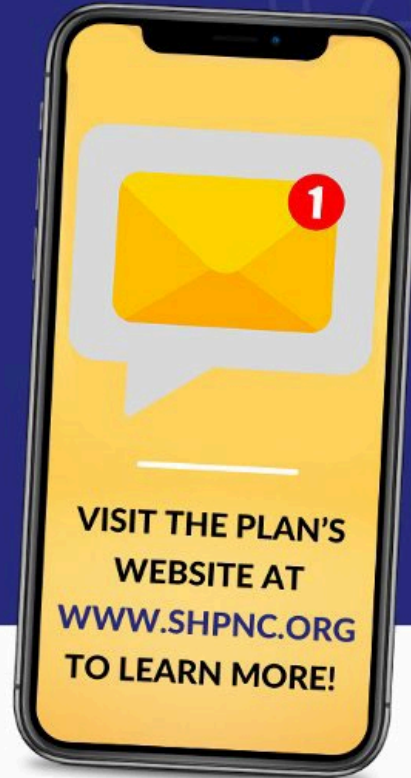


**Autism
Awareness Month**

[Learn More! >](#)

TEXT "JOIN" TO 76971

- Sign up to receive State Health Plan updates by text! Just text "Join" to 76971.
- Text messages will be general information regarding your State Health Plan benefits.



SIGN UP TODAY

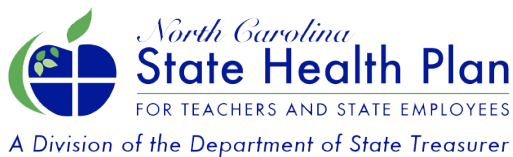


Message Frequency may vary. Message and Data rates may apply.
Reply STOP to cancel.

Eligibility and Enrollment Questions: 855-859-0966

Prescription Questions: 888-321-3124

For questions on this newsletter, e-mail: ppo.inquiries@nctreasurer.com



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