

IN-PERSON EVENTS

18 september
WAKE

10 a.m.-12 p.m.

Hilton Garden Inn Crabtree Valley

3912 Arrow Drive
Raleigh, NC 27612
Element III & IV

19 september
JOHNSTON

10 a.m.-12 p.m.

Johnston County Agricultural Center

2736 NC Highway 210
Smithfield, NC 27577
Auditorium

24 september
JACKSON

10 a.m.-12 p.m.

Southwestern Community College

447 College Drive
Sylva, NC 28779
Myers Auditorium

25 september
BUNCOMBE

10 a.m.-12 p.m.

**Asheville-Buncombe Technical
Community College**

340 Victoria Road
Asheville, NC 28801
Ferguson Auditorium

25 september
BURKE

3 p.m.-5 p.m.

**Foothills Higher Education
Conference Center**

2128 S. Sterling St.
Morganton, NC 28655
South Hall

26 september
WILKES

10 a.m.-12 p.m.

**John A. Walker Center,
Wilkes Community College**

1328 S. Collegiate Drive
Wilkesboro, NC 28697
Lakey Ballroom

26 september
FORSYTH

3 p.m.-5 p.m.

**Enterprise Conference and
Banquet Center**

1922 S. Martin Luther King Jr. Drive
Winston-Salem, NC 27107
Davis Room A & B

27 september
GUILFORD

9 a.m.-11 a.m.

**Sheraton Greensboro,
Joseph S. Koury Convention Center**

3121 W. Gate City Blvd.
Greensboro, NC 27407
Colony Room

2 october
GRANVILLE

3 p.m.-5 p.m.

**McGregor Hall Performing
Arts Center**

201 Breckenridge St.
Henderson, NC 27536
Theater for McGregor

2025 Open Enrollment OUTREACH EVENTS

for Medicare members

**2025 Open Enrollment is
Sept. 30-Oct. 25, 2024**

To attend an In-person Event,
Webinar or Telephone Town Hall,
please RSVP by visiting

www.shpnc.org

and click on Open Enrollment
Outreach Events and Webinars

SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

OCTOBER

SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

IN-PERSON EVENTS (cont.)

3 **october** **WAKE**

10 a.m.-12 p.m.

One Eleven Place

111 Realtors Way
Cary, NC 27513
Grand Ballroom

3 **october** **ORANGE**

3 p.m.-5 p.m.

Sheraton Chapel Hill

One Europa Drive
Chapel Hill, NC 27517
Blue Hill Ballroom Salon A & B

7 **october** **GASTON**

3 p.m.-5 p.m.

Habitat for Humanity of Gaston County

1840 E. Franklin Blvd.
Gastonia, NC 28054
Johan Newcombe Event Center

8 **october** **CABARRUS**

10 a.m.-12 p.m.

City Club at Gibson Mills

325 McGill Ave. NW, Suite 150
Concord, NC 28027
Fieldcrest Room

8 **october** **RANDOLPH**

3 p.m.-5 p.m.

AVS Catering and Banquet Centre

2045 N. Fayetteville St.
Asheboro, NC 27203
Centre Room A, B & C

9 **october** **MOORE**

10 a.m.-12 p.m.

Pinehurst Village Hall

395 Magnolia Road
Pinehurst, NC 28374
Assembly Hall

9 **october** **ROBESON**

3 p.m.-5 p.m.

Southeastern Agricultural Center

1027 Highway 74 East
Lumberton, NC 28358
Hall B & C

10 **october** **CUMBERLAND**

10 a.m.-12 p.m.

Doubletree by Hilton

1965 Cedar Creek Road
Fayetteville, NC 28312
Salon A & B

14 **october** **NEW HANOVER**

3 p.m.-5 p.m.

Terraces on Sir Tyler

1826 Sir Tyler Drive
Wilmington, NC 28405
Grand Ballroom

15 **october** **ONSLow**

10 a.m.-12 p.m.

Hilton Garden Inn Jacksonville

1016 Jacksonville Parkway
Jacksonville, NC 28546
Grand Ballroom

15 **october** **CRAVEN**

3 p.m.-5 p.m.

New Bern Riverfront Convention Center

203 S. Front St.
New Bern, NC 28560
Ballroom A

16 **october** **PITT**

10 a.m.-12 p.m.

Hilton Greenville

207 SW Greenville Blvd.
Greenville, NC 27834
Carolina Ballroom E, F

16 **october** **PITT**

3 p.m.-5 p.m.

Hilton Greenville

207 SW Greenville Blvd.
Greenville, NC 27834
Carolina Ballroom E, F

17 **october** **NASH**

10 a.m.-12 p.m.

Nash Community College

522 N. Old Carriage Road
Rocky Mount, NC 27804
Room 3, Brown Auditorium

18 **october** **PASQUOTANK**

10 a.m.-12 p.m.

Museum of Albemarle

501 S. Water St.
Elizabeth City, NC 27909
Auditorium plus Ferebee Hall

2025 Open Enrollment OUTREACH EVENTS

for Medicare members

WEBINARS (duration 2 hours)

please RSVP at www.shpnc.org

click on Open Enrollment Outreach Events and Webinars

august 2024

sun	mon	tue	wed	thu	fri	sat
25	26	27	28 10 a.m.	29 2 p.m.	30	31

september 2024

sun	mon	tue	wed	thu	fri	sat
1	2	3	4	5	6	7
8	9	10	11	12 2 p.m.	13 10 a.m.	14
15	16	17 2 p.m.	18	19	20	21
22	23	24	25	26	27	28
29	30 10 a.m. 2 p.m.					

october 2024

sun	mon	tue	wed	thu	fri	sat
		1 10 a.m.	2	3	4 10 a.m.	5
6	7	8	9	10 6 p.m.	11 10 a.m.	12
13	14	15	16	17	18	19
20	21 10 a.m. 6 p.m.	22 10 a.m.	23	24	25	26
27	28	29	30	31		

TELEPHONE TOWN HALLS (duration 45 min.)

please RSVP at www.shpnc.org

click on Open Enrollment Outreach Events and Webinars

27 september

2 p.m.

4 october

2 p.m.

2025 Open Enrollment is Sept. 30-Oct. 25, 2024

For assistance with registering for an outreach event, call 866-720-0114 Monday-Friday, 8 a.m.-5 p.m.

For questions regarding enrollment, eligibility or for assistance regarding the enrollment system.

Eligibility and Enrollment Support Center 855-859-0966

Extended hours during Open Enrollment:

Monday-Friday: 8 a.m.-10 p.m.

Saturday: 8 a.m.-5 p.m.

For questions regarding benefits or provider inquiries for the 2025 benefit year.

Aetna Health Concierge (Customer Service) 833-690-1037 (TTY: 711)

Extended hours during Open Enrollment:

Monday-Friday: 8 a.m.-8 p.m.

Saturday: 8 a.m.-2 p.m.

For questions regarding Humana Medicare Advantage Plans.

Humana 8888-700-2263

Monday-Friday: 8 a.m.-9 p.m.