

Health and benefits made easier

Get the most from your Aetna® member portal.



Use your Aetna member ID card to set up your account.



At home

Go to **SHPNC.org**, log in to **eBenefits** and click **Aetna member portal** under **Quick Links** to create an account and log in.



On the go

Scan the QR code to download the Aetna HealthSM app. Message and data rates may apply.



Connect to care



Manage claims



View your health benefits



Find fitness and wellness perks

Log in to your member portal to check out these features and more.

Finding care



- Find in-network providers.
- Choose or change your primary care provider.
- Search for walk-in clinics, urgent care centers and more.

Managing claims



- View and sort claims.
- Track deductible spending.
- View claims progress.
- See past appointments and care.

Reviewing costs



- See out-of-pocket costs.
- Estimate the costs of doctors and procedures.
- Compare costs across providers.

Managing prescriptions



- Estimate drug costs.
- Find an in-network pharmacy.
- Learn about drug information and side effects.
- Refill a prescription.
- Enroll in mail-order for home delivery.

Staying healthy



- Take a health survey.
- Try health coaching.
- Start a wellness program.
- Get treatment options.
- Save on gyms, vision and more.

Viewing health benefits



- Easily access your health plan information, all in one place.
- Get coverage details.
- Access your ID card.

How to register

Go to [SHPNC.org](https://shpnc.org), log in to **eBenefits** and click **Aetna member portal** under **Quick Links**. Use your Aetna® member ID to register, if needed.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna). Estimated costs are not available in all markets or for all services. We provide an estimate for the amount you would owe for a particular service based on your plan at that very point in time. It is not a guarantee. Actual costs may differ from an estimate for various reasons, including claims processing times for other services, providers joining or leaving our network, or changes to your plan. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Program features and availability may vary by location and are subject to change. This material is for information only. Health information programs provide general health information and are not a substitute for diagnosis or treatment by a physician or other health care professional. Health benefits and health insurance plans contain exclusions and limitations. Information is believed to be accurate as of the production date; however, it is subject to change. Refer to Aetna.com for more information about Aetna plans.