

UMR, Inc. (UMR)  
RFP # 270-20220830TPAS  
Third Party Administrative Services  
September 29, 2022

## **Request for Clarification #2**

1. **Minimum Requirement #5:**

In response to Clarification #1 UMR explained that UMR is a subsidiary of UnitedHealthcare within UnitedHealth Group. The Plan requests UMR to provide the Plan with a document wherein the parent or related corporation/business entity—UnitedHealth Group—will be financially responsible for UMR’s performance of the contract.

**REDACTED**

2. **Minimum Requirement #10, Attachment H: HIPAA Questionnaire, Question #15, #16, and #21:**

The Plan requests UMR to confirm where in the exhibits included in UMR’s submission is the document Optum\_2021-\_HITRUST\_CSF\_Cert.\_Ltr.\_1020-1574\_(Final).

**REDACTED**

3. **Minimum Requirement #10, Attachment H: HIPAA Questionnaire, Question #22, and #25:**

In response to Clarification #1, UMR confirms and commits to providing the requested materials. The Plan requests UMR to provide a date by which the responsive materials will be submitted.

**REDACTED**

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**Sign Clarification:**

**Offeror:** UMR, Inc.

**Authorized Signature:**

**Name and Titled (Typed):**

**Date:** 09/29/2022