UMR, Inc. (UMR) RFP # 270-20220830TPAS Third Party Administrative Services November 10, 2022

## **Request for Clarification #3**

Regarding UMR's response to Attachment A: Pricing, the Plan requests UMR to clarify the following by responding via email no later than 11:59 a.m. ET on Friday, November 11, 2022 to Vanessa Davison, <a href="mailto:vanessa.davison@nctreasurer.com">vanessa.davison@nctreasurer.com</a>, SHP Contract, <a href="mailto:shpcontracting@nctreasurer.com">shpcontracting@nctreasurer.com</a>, and Stephen Kuhn, <a href="mailto:SKuhn@segalco.com">SKuhn@segalco.com</a>.

1. In your response to Attachment A-6, you indicate discount improvements were included in your claims repricing. Provide the discount difference between your current (including bound by letter of intent) discounts and these estimated future discounts.

2. Your claims repricing of out-of-network claims indicates a total allowed amount that is 76.3% lower than the charge amount. Please provide a detailed description of your methodology in repricing these claims and how you are arriving at an allowed amount significantly lower than network charges.

Sign Clarification:

Offeror: UMR, Inc.

Authorized Signature:

Name and Titled (Typed):

Scott Hogan, President and Chief Executive Officer

Date:

11/10/2022